Parent FAQs

1. What happens if you see initials only or just a circle of our faces?

If you see a picture of us in a circle and we are not a live video, your Teams has most likely frozen. The only way we can fix this as of now is to click the red phone to hang up, then click calendar on the left side of your screen, then click the Team you need to reenter. We will be in Academics meeting for the rest of the day and when you get to the lobby, one of us will let you back in the meeting.

2. What meeting do you log into 1st thing in the morning?

You will go to your Teams app, click calendar, then join the Homeroom meeting. Once in homeroom, we will guide you to get to the Academics meeting.

3. What meeting do you log into after homeroom?

After homeroom, you will immediately go back to your calendar tab on the left, then click the academics meeting. Once you are waiting in the lobby, one of the teachers will let you in.

4. Do I need to hang-up the phone after homeroom?

Yes, once it is time to go to the academics class you will need to hang up. Do not hang up until your homeroom teacher says it is okay because we have to download an attendance list on our computers for you to be marked present.

5. How do I go to L.A.M.P.S.?

In order to get to LAMPS, you will go back to the tabs on the left side of your screen. You will click on the Teams icon. Once there, if you are in Mrs. Barker's class you will click the pencils. If you are in Ms. Bailey's class you will click the plant. After you have clicked on your teacher, you will then go to the tabs across the top and click 1 more (some people's tabs say 2 more and 3 more- this is okay) Then you will either click Bailey's Friends if you're in Ms. Bailey's class and you will click Barker's friends if you are in Barker's class. Once you get to your teacher's bitmoji classroom, you will click on the LAMPS class you have that day. Once you click, you should see a white box come up with a purple button that says join. You may hang up in the Bailey/Barker ELA meeting and go to your LAMP class.

6. How do I go back to my meeting with teachers after L.A.M.P.S.?

Depending on what LAMPS class you are in, your LAMPS teacher will teach you how to go back to the academics meeting. If you get lost and aren't sure what to do, go back to

the calendar tab on the left side and click on the academics meeting. Once you are in the lobby, one of your teachers will let you in.

7. Where do I log into i-Ready?

All students should have a blue square with a white "C" on it for Clever on their desktop. If this is the case, click the blue icon with a white "C", and it should take you straight to clever. If this is not the case, click the blue "e" for Microsoft Edge and type in <u>www.clever.com</u>. Once there, click log in as student and their username and password is the same username and password that they use to get into their device- the username is a 6-digit number and the password is an 8-digit number (their birthday).

8. How do I Pin my teacher?

In order to pin a teacher, you can go to their square where you see their video and them teaching or moving, hold down the square they are in for 3-5 seconds, then click the tack icon that says "pin". This will allow your student to enlarge the teacher's screen so that they can see what they are doing rather than seeing a bunch of tiny squares. If this does not work for you, you can click on the participants tab in the task bar, find your teacher's name, click the three dots, and then click "pin" and it will make them big.

9. Do I need to hang-up the red phone before I have lunch?

Yes, everyone has to hang up the phone before going to lunch so that students are not unattended in a meeting without adults. Do not hang up until a teacher says it's okay so that we can run an attendance list to ensure they were present after LAMPS. If students try to join the meeting before 12:00, they will be in the lobby until noon when a teacher lets them in.

We know this is so much to take in, so we hope this helps!! We cannot express how much we appreciate everything you do and help with!